

Distance Education State Authorization

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FTCC is pursuing authorization from states and territories beyond North Carolina's borders to offer online courses to students who do not physically reside in North Carolina.

Program Integrity Rule

Outside State Complaint Process

Online and distance education is an important part of Fayetteville Technical Community College (FTCC). Recent regulations enacted by the U.S. Department of Education will have an impact on distance education and online providers such as FTCC.

The relevant language provides:

If an institution is offering postsecondary education through distance or correspondence education to students in a State in which it is not physically located or in which it is otherwise subject to State jurisdiction as determined by the State, the institution must meet any State requirements for it to be legally offering postsecondary distance or correspondence education in that State. An institution must be able to document to the Secretary the State's approval upon request.

What FTCC is Doing

FTCC is working in cooperation with state agencies throughout the country to comply with these new regulations so that we can continue providing educational access to students across the country. The process of evaluating and complying with these recent regulatory changes is on-going. We will provide up-to-date information as it becomes available.

Online education is an integral part of Fayetteville Technical Community College’s (FTCC) program offerings. In compliance with the U.S. Department of Education State Authorization Requirements in Section 600.9(c) of the October 29, 2010, final program integrity rule, FTCC is pursuing authorization from states and territories beyond North Carolina’s borders to offer online courses to students who do not physically reside in North Carolina. FTCC will continue to monitor developments in other states and territories, and if authorization or licensure is or becomes necessary, the College will obtain approvals.

Current States with Authorization

Fayetteville Technical Community College has authorizations or exemptions from the following states for purely (100%) distance education programs, including online or correspondence study programs.

If you physically reside in any of the following states, you may register for FTCC’s online classes, assuming all admission requirements and pre- or co-requisites are met:

Alabama	Kansas	New York
Alaska	Kentucky	North Dakota
Arizona	Louisiana	Ohio
Arkansas	Maine	Oklahoma
California	Maryland	Oregon
Colorado	Massachusetts	Pennsylvania
Connecticut	Minnesota	South Carolina
Delaware	Mississippi	South Dakota
District of Columbia	Montana	Tennessee
Georgia	Nebraska	Utah
Hawaii	Nevada	Virginia
Idaho	New Hampshire	Washington
Illinois	New Jersey	West Virginia
Indiana	New Mexico	Wisconsin

States Not Listed

If you physically reside in one of the states **not** listed and you want to register for FTCC's online classes, depending on the outcomes of the application, FTCC may notify you that you are not eligible to register for distance education courses.

Please contact Dr. Louanna Castleman at castleml@faytechcc.edu or 910-678-0141 to determine if FTCC can obtain the authorization that is required by your state. Depending on the status of your state of residence regarding this requirement, FTCC may notify you that you are not eligible to register for distance education courses.

Complaint Resolution

In compliance with the new regulations, an institution offering distance education must provide enrolled and prospective students with contact information for filing complaints with its accrediting agency and with the appropriate state agency for handling complaints in the student's state.

Accreditation and Complaint Procedures

Fayetteville Technical Community College is regionally accredited by the Southern Association of Colleges and Schools Commission on Colleges (SACSCOC). The Commission has authorized FTCC to offer certificates, diplomas, and associate's degrees.

[File a Complaint with SACSCOC \(PDF\) »](#)

Contact the Commission on Colleges at 1866 Southern Lane, Decatur, Georgia 30033-4097 or call 404-679-4500 for questions about the accreditation of Fayetteville Technical Community College.

Student Grievance Procedures

Pursuant to the United States Department of Education's Program Integrity Rule, Fayetteville Technical Community College, and all other colleges or universities that receive Title IV monies, is required to provide all prospective and current students with contact information of the state agency or agencies that handle complaints against postsecondary education institutions.

Additionally, State Authorization is required from any State where students may be residing for any curriculum courses offered via distance learning or correspondence education within that particular state. FTCC is currently working with State agencies to obtain appropriate State Authorizations.

FTCC has a Student Grievance Policy that students are encouraged to utilize prior to filing a complaint with a state agency or agencies.

[View Student Grievance Policy & Procedure \(pg. 41\) »](#)

For information or questions about this procedure, contact Dr. David Brand, Senior Vice-President for Academic and Student Services, 910-678-8370, brandd@faytechcc.edu.

[Grievance Contacts by State »](#)

[Complaint Resolution Contacts by State](#)

In compliance with Federal Department of Education regulations, FTCC provides information about filing consumer complaints in the states in which FTCC offers distance education programs.

[Complaint Resolution Contacts by State »](#)

If you need additional assistance in locating state complaint procedures, please contact Dr. David Brand, Senior Vice-President for Academic and Student Services, 910-678-8370, brandd@faytechcc.edu.

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