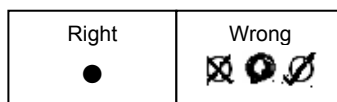


ALL RESPONSES WILL BE KEPT STRICTLY CONFIDENTIAL - PLEASE USE A DARK PEN!



- 1. What were your goal(s) for attending FTCC? (Check all that apply)**
  - Earning a degree, diploma, or certificate from FTCC
  - Preparing for/getting a new job
  - Improving existing job skills
  - Transferring to a four year college/university
  - Transferring to another two year college
  - Personal interest
  - Other (please specify) \_\_\_\_\_
- 2. Did you accomplish your goal(s) for attending FTCC? (Check only one)**
  - Yes, completely
  - Yes, partially
  - No
- 3. If you partially or did not accomplish your goal(s) for attending FTCC, which of the following best describes why you did not achieve that goal(s)? (Check all that apply)**
  - Job Conflict
  - New employment
  - Financial Hardship
  - Family circumstances
  - Joined the military/relocated
  - Child care problems
  - Medical problems
  - Moved to new area
  - Lack of interest in pursuing course of study
  - Dissatisfied with the services offered by the College
  - Dissatisfied with the quality of instruction
  - Other (please specify) \_\_\_\_\_
- 4. Which of the following best describes why you are not currently enrolled at FTCC? (Check all that apply)**
  - Accomplished my reasons for attending
  - Schedule conflicts
  - Courses that I need are not currently being offered/not offered at convenient times
  - Work conflict
  - Attending another Community College/University
  - Financial reasons
  - Family/personal reasons
  - Relocated
  - Other (please specify) \_\_\_\_\_
- 5. Do you plan to re-enroll at FTCC during the next year?**
  - Yes
  - No
  - Not sure
- 6. What is your current employment status?**
  - Full-time
  - Part-time
  - Self-employed
  - Unemployed
  - Retired
  - Full-time Student
- 7. If currently employed, is your employment related to your field of study at FTCC?**
  - Yes
  - No
- 8. If unemployed, are you actively seeking employment?**
  - Yes
  - No
- 9. Are you pursuing education at another community college or university?**
  - Yes
  - No
- 10. If you were to begin again (i.e. if you had it to do over again) would you choose to attend FTCC?**
  - Yes
  - No
  - Not sure
- 11. Would you recommend FTCC to others? (If no, please explain in comment box on back)**
  - Yes
  - No

Please indicate your level of satisfaction with the following, using the following scale. Mark the number which best reflects your opinion.

4 = Very Satisfied 3 = Satisfied 2 = Dissatisfied 1 = Very Dissatisfied 0 = Don't Know

- ④ ③ ② ① ① 12. Admissions Office Process
- ④ ③ ② ① ① 13. Registration Office Process
- ④ ③ ② ① ① 14. Business & Finance Services (Tuition & Fees, Loans, Pell Grants, and Scholarship Payments – Admissions Building)
- ④ ③ ② ① ① 15. Financial Aid Office Services (The application process for Loans, Pell Grants, and Scholarships – Student Center)
- ④ ③ ② ① ① 16. Counseling Services (Student Center)
- ④ ③ ② ① ① 17. Faculty Academic Advising
- ④ ③ ② ① ① 18. Campus Security Services
- ④ ③ ② ① ① 19. Library Resources & Services
- ④ ③ ② ① ① 20. Success Center
- ④ ③ ② ① ① 21. Media Services Office
- ④ ③ ② ① ① 22. Career Center Resources & Services
- ④ ③ ② ① ① 23. Student Activities
- ④ ③ ② ① ① 24. Student Clubs
- ④ ③ ② ① ① 25. Bookstore
- ④ ③ ② ① ① 26. Cafeteria
- ④ ③ ② ① ① 27. Grounds Maintenance
- ④ ③ ② ① ① 28. Housekeeping Services
- ④ ③ ② ① ① 29. Internet Access (including wireless)
- ④ ③ ② ① ① 30. Blackboard System (internet & hybrid class delivery)
- ④ ③ ② ① ① 31. Open Lab & Computer class rooms
- ④ ③ ② ① ① 32. WebAdvisor
- ④ ③ ② ① ① 33. Veterans Services
- ④ ③ ② ① ① 34. FTCC's Home/Webpage
- ④ ③ ② ① ① 35. Quality of instruction in major program area
- ④ ③ ② ① ① 36. Quality of instruction in other courses
- ④ ③ ② ① ① 37. Quality of Academic Program
- ④ ③ ② ① ① 38. Overall quality of the College

Comments:

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Please return the survey in the postage-paid envelope provided.

Thank you for taking this survey!