

Survey Instrument

Dear Graduate, FTCC would like your impressions of the College. This survey will help us to improve for others who will follow you. Through your feedback FTCC is able to determine how successful our programs have been and whether changes and/or improvements should be made.

1. My goal(s) for attending FTCC were:

(Check all that apply)

- | | |
|--|---|
| <input type="checkbox"/> Earning an Associate Degree, diploma or certificate | <input type="checkbox"/> Improving existing job skills |
| <input type="checkbox"/> Transferring to a four-year college/university | <input type="checkbox"/> Personal Interest |
| <input type="checkbox"/> Preparing for/getting a new job (technical skills) | <input type="checkbox"/> To receive Military Promotion Points |
| <input type="checkbox"/> Other (please specify) | |

2. I accomplished my goals (check one):

- Yes, completely
- Yes, partially
- No

If your answer is Partially or No, please explain in comment box:

3. If you did NOT accomplish your goal(s), which of the following best describes why you did not achieve your goal(s)?

- | | |
|--|---|
| <input type="checkbox"/> Job Conflict | <input type="checkbox"/> Medical Problems |
| <input type="checkbox"/> New employment | <input type="checkbox"/> Moved to a new area |
| <input type="checkbox"/> Financial Hardship | <input type="checkbox"/> Lack of interest in pursuing course of study |
| <input type="checkbox"/> Family circumstances | <input type="checkbox"/> Dissatisfied with the services offered by FTCC |
| <input type="checkbox"/> Joined the military/relocated | <input type="checkbox"/> Dissatisfied with the quality of instruction |
| <input type="checkbox"/> Child care problems | <input type="checkbox"/> Other |

If your answer is Dissatisfied or Other, please explain:

4. Please indicate your level of agreement with the following statements:

- | | Strongly
Agree | Agree | Disagree | Strongly Don't
Disagree | Know |
|---|-----------------------|-----------------------|-----------------------|----------------------------|-----------------------|
| a. I feel confident in my ability to communicate effectively in speaking, writing, reading and listening. | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| b. I feel confident in my ability to think critically when analyzing problems and making decisions. | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| c. My cultural awareness and socialization skills have prepared me for the changing global environment of the 21st century. | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| d. I feel confident in my ability to use and process quantitative information. | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| e. I consider myself to be computer literate. | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |

5. Are you ACTIVE duty military?

- Yes
- No

If yes, what branch of Service?

- Army
- Air Force
- Navy
- Marines
- Coast Guard
- N/A

6. Did you qualify for Federal Financial Aid?

- Yes
- No

7. If you were to begin again (i.e., if you had to do it over again) would you choose to attend FTCC?

- Yes
- No
- Not sure

If No or Not sure, please explain:

8. Would you recommend FTCC to your friends and colleagues?

- Yes
- No

If No, please explain:

10. Do you plan on continuing your education at another college or 4-year university?

- Yes
- No

Students

If you are continuing your education, please provide the name and address of the college/university you are attending

Name & Address of College/University

Anticipated Enrollment Date

Major

Will you be continuing your education full-time or part-time?

Full-time

Part-time

Support Services					
Please rate the Quality of the following services:					
	Very Satisfied	Satisfied	Dissatisfied	Very Dissatisfied	N/A
1. Instruction in program area courses	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
2. Instruction in other courses	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
3. Overall quality of academic program	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
4. Academic Advising (Faculty Academic Advising)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
5. Admissions Office	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
6. Registration Process (on campus registration)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
7. One Stop Shop	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
8. WebAdvisor (i.e. Registration through WebAdvisor)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
9. Financial Aid Services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
10. Counseling Services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
11. Student Activities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
12. Campus Security	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
13. Cashiering Services for tuition & fee payments, loans, pell grants, scholarships payments & disbursements (Administration Building)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
14. Success Center & Resources	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
15. Career Center Services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
16. Media Services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
17. Library	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
18. Internet Access/Computing Services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
19. Blackboard System	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
20. Overall quality of the College	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>