

## Student Complaints

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### How To File A Complaint

## Accreditation Agency

Fayetteville Technical Community College is regionally accredited by the Southern Association of Colleges and Schools Commission on Colleges (SACSCOC). The Commission has authorized FTCC to offer certificates, diplomas, and associate's degrees.

[File a Complaint with SACSCOC \(PDF\)](#)»

Contact the Commission on Colleges at 1866 Southern Lane, Decatur, Georgia 30033-4097 or call 404-679-4500 for questions about the accreditation of Fayetteville Technical Community College.

## FTCC Student Grievance Policy & Procedure

Students are encouraged to follow the steps outlined in the Student Grievance Policy & Procedure to resolve any grievances before filing a complaint with a state agency.

[View Student Grievance Policy & Procedure \(pg. 41\)](#)»

For information or questions about this procedure, contact Dr. David Brand, Senior Vice-President for Academic and Student Services at 910-678-8370 or branddd@faytechcc.edu.

## Complaint Resolution Contacts by State

For the states in which FTCC offers distance education programs, consumers may use the contact information provided by state and agency to file a complaint.

[Student Complaint Information by State & Agency \(PDF\)](#)»





