



MENU

Distance Education State Authorization

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FTCC is pursuing authorization from states and territories beyond North Carolina's borders to offer online courses to students who do not physically reside in North Carolina.



- [Program Integrity Rule](#)
- [State Authorizations](#)
- [Complaint Resolution](#)

In compliance with the new regulations, an institution offering distance education must provide enrolled and prospective students with contact information for filing complaints with its accrediting agency and with the appropriate state agency for handling complaints in the student's state.

Accreditation and Complaint Procedures

Fayetteville Technical Community College is regionally accredited by the Southern Association of Colleges and Schools Commission on Colleges (SACSCOC). The Commission has authorized FTCC to offer certificates, diplomas, and associate's degrees.

[File a Complaint with SACSCOC \(PDF\)](#) »

Contact the Commission on Colleges at 1866 Southern Lane,

Resource Links:

- [Academics](#)
- [Admissions Counselors](#)
- [Blackboard Login](#)
- [Career Coach](#)
- [College Catalog](#)
- [Contact Us](#)
- [Registrar's Office](#)
- [Student Handbook](#)
- [University Outreach](#)

Decatur, Georgia 30033-4097 or call 404-679-4500 for questions about the accreditation of Fayetteville Technical Community College.

Student Grievance Procedures

Pursuant to the United States Department of Education's Program Integrity Rule, Fayetteville Technical Community College, and all other colleges or universities that receive Title IV monies, is required to provide all prospective and current students with contact information of the state agency or agencies that handle complaints against postsecondary education institutions.

Additionally, State Authorization is required from any State where students may be residing for any curriculum courses offered via distance learning or correspondence education within that particular state. FTCC is currently working with State agencies to obtain appropriate State Authorizations.

FTCC has a Student Grievance Policy that students are encouraged to utilize prior to filing a complaint with a state agency or agencies.

[View Student Grievance Policy & Procedure \(pg. 41\) »](#)

For information or questions about this procedure, contact Dr. David Brand, Senior Vice-President for Academic and Student Services, 910-678-8370, brandd@faytechcc.edu.

[Grievance Contacts by State »](#)

Complaint Resolution Contacts by State

In compliance with Federal Department of Education regulations, FTCC provides information about filing consumer complaints in the states in which FTCC offers distance education programs.

[Complaint Resolution Contacts by State »](#)

If you need additional assistance in locating state complaint procedures, please contact Dr. David Brand, Senior Vice-President for

Academic and Student Services, 910-678-8370,
brandd@faytechcc.edu.

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