

(Course is unavailable to students until Monday, August 15, 2016) Student Support

Student Support

Build Content

Assessments

Tools

Partner Content

Discover Content



HELP IS AVAILABLE!



Fayetteville Technical Community College provides a variety of resources to help you succeed! In addition to your instructor, you can access the many resources provided below.



ACADEMIC HELP



Academic Support: If you need assistance in your online course please contact your instructor. Click the Instructor Info button for their contact information. If you need help with your academic program requirements, please contact your assigned academic advisor.



BLACKBOARD HELP



Blackboard Technical Support: For technical support assistance [click here](#). Blackboard Technical Support Center: 866-829-9660. It is important for you to email your instructor and make him/her aware of any technical difficulties you are having with blackboard.

Additional contact information is provided by selecting the hyperlinks to access the FTCC web site: <http://www.faytechcc.edu>.

SERVICE	LOCATION	PHONE	HOURS
Admissions	General Classroom Building Room 211	910.678.8473	8:00 a.m. - 5:00 p.m. M-F
Blackboard Assistance	Online	1.866.829.966 0	24 hours / 7 days a week
Campus Bookstore	General Classroom Building Room 104	910.678.8342	7:30 a.m. - 4:15 p.m. M-F
Cashier's Office (Office of Business and Finance)	Thomas R McLean Administration Building Rooms 107 & 109	910.678.8364	8:00 a.m. - 4:30 p.m. M-F
Computer Labs	Advanced Technology Center, Room 120	910.678.8360	8:00 a.m. - 9:45 p.m. M-F 8:00 a.m. - 1:00 p.m. Sat.
	Health Technology Center		8:00 a.m. - 5:00 p.m. M-F
	Spring Lake, Room 214	910.678.1013	8:00 a.m. - 9:45 p.m. M-F 8:00 a.m. - 1:00 p.m. Sat.
Counseling Services	General Classroom Building Room 115	910.678.0037	8:00 a.m. - 5:00 p.m. M-TH 8:00 a.m. - 12:00 p.m. F

Curriculum Areas of Study	Business Programs	910.678.8565	8:00 a.m. - 5:00 p.m. M-F
	Arts and Sciences	910.678.8467	
	Engineering, Public Service & Applied Technology Programs	910.678.8338	
	Health Programs	910.678.8532	
Financial Aid Services	General Classroom Building New students: Room 108 Current students: Room 205	910.678.8242	8:00 a.m. - 5:00 p.m. M-TH 8:00 a.m. - 12:00 p.m. F
High School Connections	General Classroom Building Rooms 202R & 202N	910.678.8542	8:00 a.m. - 5:00 p.m. M-F
Library	Paul H Thompson Library Learning Resource Center	910.678.8247	7:45 a.m. - 9:00 p.m. M-TH 7:45 a.m. - 7:00 p.m. F
Parking Permits (Security Office)	General Classroom Building (FTCC Access Road Entrance)	910.678.8433	8:00 a.m. - 5:00 p.m. M-F
Placement Testing	General Classroom Building Room 209	910.678.8417	8:30 a.m. - 3:00 p.m. M-F
Registration and Records	General Classroom Building Welcome Desk (Fort Bragg Road Entrance)	910.678.8476	8:00 a.m. – 5:00 p.m. M-F

Registration and Records, CTAM	Bragg Training and Education Center Room 121	910.678.1053	8:00 a.m. - 5:00 p.m. M-F
SmarThinking	Online Tutoring		24 hours / 7 days a week
Special Populations	Cumberland Hall Rooms 313A & 314A	910.678.8349	8:00 a.m. - 5:00 p.m. M-F
Spring Lake Campus	171 Lake Tree Blvd., Spring Lake, NC 28390	910.678.1000	8:00 a.m. - 5:00 p.m. M-F
Student Email Assistance	Online	866.829.9660	24 hours / 7 days/week
Success Center	Virtual College Center (VCC): Room 232	910.678.8266	8:00 a.m. - 9:00 p.m. M-TH 8:00 a.m. - 5:00 p.m. F
Veteran's Information	General Classroom Building Room 202A	910.678.8395	8:00 a.m. - 5:00 p.m. M-F
Work Based Learning	Cumberland Hall Room 365 (Across from the CUH Auditorium)	910.678.8268	8:00 a.m. - 5:00 p.m. M-F



Student Support



Blackboard Technical Support: For technical support assistance [click here](#). Blackboard Technical Support Center: 866-829-9660. It is important for you to email your instructor and make him/her aware of any technical difficulties you are having.

Academic Support: If you need assistance in your online course please contact your instructor. Click the Instructor Info button for their contact information. If you need help with your academic program requirements, please contact your assigned academic advisor.

Click on the following links for specific information:

[Student Assistance Resources \(Contact Numbers and Locations\)](#) [College Catalog](#) [Counseling](#) [Career Center](#) [Financial Aid](#) [Library](#)
[Library Orientation](#) [Online Support Center](#) [Registrar](#) [Security](#) [SmarThinking](#) [Online Tutoring](#) [Special Populations](#) [Student Activities](#)
[Student Handbook](#) [Success Center](#) [Testing](#) [Veterans Services](#)



Help is Available!



Fayetteville Technical Community College provides a variety of resources to help you succeed! In addition to your instructor, you can access the many resources provided below.



Academic Help



Academic Support: If you need assistance in your online course please contact your instructor. Click the Instructor Info button for their contact information. If you need help with your academic program requirements, please contact your assigned academic advisor.



Blackboard Help



[Blackboard Online Student Tutorials and FAQ's](#)

Blackboard Technical Support: For technical support assistance [click here](#). Blackboard Technical Support Center: 866-829-9660. It is important for you to email your instructor and make him/her aware of any technical difficulties you are