

2016 Current Student Comparison Chart

Section A: Student Interest Section

Questions	2011 374 Respondents	2012 847 Respondents	2013 623 Respondents	2014 411 Respondents	2015 465 Respondents	2016 540 Respondents
<p>The majority of your classes are from which program area?</p> <p>Health related program</p> <p>College Transfer/General Education Business related program</p> <p>Engineering/Public Service/Applied Technology</p>	27.0%	26.4%	29.1%	22.5%	23.7%	23.6%
<p>1. What is your PRIMARY educational goal at FTCC?</p> <p>Receiving a degree, diploma, or certificate from FTCC</p> <p>Transferring to a four year college/university</p> <p>Preparing for a new job</p>	74.6%	78.0%	79.6%	77.9%	78.3%	85.0%
	28.6%	24.6%	25.7%	31.4%	26.2%	34.6%
	7.2%	10.4%	9.8%	12.4%	12.7%	24.4%

<p>2. Do you feel that FTCC is providing courses that will allow you to achieve your educational goals?</p>						
<p>Yes</p>	-	-	-	88.5%	88.5%	87.4%
<p>No</p>	-	-	-	4.6%	5.2%	4.1%
<p>Not sure</p>	-	-	-	6.8%	6.3%	8.6%
<p>3. Have you changed your educational objective (education plan) while you have been a student at FTCC?</p>						
<p>No</p>	79.1%	84.1%	80.6%	77.6%	71.2%	73.9%
<p>Yes</p>	20.9%	15.9%	19.4%	22.4%	28.8%	26.1%
<p>If your answer to Question 3 was yes: How many times did you change your educational goal?</p>						
<p>One time</p>	84.9%	73.2%	75.5%	75.7%	62.3%	76.5%
<p>Two times</p>	11.0%	20.2%	16.0%	15.4%	10.8%	17.6%
<p>Three times</p>	4.1%	5.8%	6.5%	7.7%	8.5%	2.2%
<p>Four times</p>	-	0.8%	2.0%	1.3%	1.5%	2.2%
<p>Five times</p>	-	-	-	-	-	-

Section B: Quality of Services & College Impressions

6. Quality of Facilities and Services	2011 374 Respondents	2012 847 Respondents	2013 623 Respondents	2014 411 Respondents	2015 465 Respondents	2016 540 Respondents
Admissions Office Process	81.6%	82.3%	78.1%	85.2%	88.8%	92.6%
Blackboard System	88.8%	91.6%	89.8%	88.1%	91.0%	95.5%
Bookstore	87.5%	82.7%	86.2%	87.5%	86.6%	92.8%
Business & Finance Services (tuition & fee payments, loans, pell grants, scholarships and disbursements payments)	77.4%	78.3%	74.5%	77.9%	85.1%	90.6%
Cafeteria	77.8%	75.2%	70.0%	66.7%	76.6%	88.3%
Campus Security Services	87.2%	85.8%	81.2%	91.0%	92.1%	87.6%
Career Center Resources & Services	89.2%	87.7%	81.2%	92.0%	91.5%	90.0%
Classrooms (lighting, climate control, furnishings, cleanliness)	85.1%	82.9%	82.9%	90.6%	84.0%	89.9%
Classrooms-Technology (TVs/ Computers)	86.5%	86.5%	86.7%	92.0%	91.5%	90.6%
Counseling Services	72.2%	75.5%	72.5%	74.6%	82.7%	88.4%
Disability Support Services	83.3%	83.9%	81.9%	92.7%	83.5%	95.4%
Faculty Academic Advising	78.1%	81.1%	73.2%	80.8%	87.4%	95.8%
Financial Aid Office Services	62.5%	68.6%	63.0%	66.7%	72.0%	81.1%
Fitness Center – Fayetteville and Spring Lake Campuses	84.0%	83.4%	85.8%	81.7%	86.7%	90.6%
Fort Bragg Center	79.4%	85.2%	83.0%	91.8%	90.7%	94.3%
Foundation Office	80.0%	82.2%	76.8%	77.9%	86.7%	90.4%
FTCC's Home/Webpage	89.7%	89.0%	87.7%	90.0%	91.7%	90.4%
Grounds Maintenance	95.8%	92.6%	92.7%	97.6%	98.4%	94.3%
HigherOne Card	-	76.7%	73.0%	80.1%	-	-
Housekeeping Services	93.1%	85.9%	87.7%	96.6%	95.0%	90.3%
Library Resources & Services	91.6%	92.6%	90.6%	94.3%	95.0%	98.4%
Media Services Office	89.5%	88.1%	84.1%	97.2%	93.7%	96.3%
Open Lab & Computer Classrooms	91.1%	88.7%	89.3%	93.6%	83.5%	96.8%
One Stop Shop	-	76.1%	72.3%	79.4%	95.3%	96.7%
Student Activities	82.4%	85.1%	85.7%	91.2%	88.7%	94.9%

Student Clubs	84.5%	84.4%	82.0%	87.9%	90.6%	91.6%
Success Center Resources & Services	88.5%	86.0%	85.6%	90.5%	-	95.9%
Testing Office	91.1%	87.7%	85.0%	96.3%	93.0%	-
Veterans Services	85.6%	86.7%	83.3%	84.7%	-	98.1%
WebAdvisor	89.1%	88.6%	85.5%	92.7%	90.3%	93.7%
Work Based Learning	-	-	-	90.0%	87.4%	94.1%
Workforce Development Center	-	-	-	95.8%	91.5%	-

7. College Impressions	2011 374 Respondents	2012 847 Respondents	2013 623 Respondents	2014 411 Respondents	2015 465 Respondents	2016 540 Respondents
College support for students with disabilities	93.7%	90.9%	90.7%	93.5%	-	91.7%
Freedom to express ideas and beliefs	89.1%	86.6%	83.2%	91.5%	90.1%	88.5%
Instruction in major program area	86.3%	86.3%	81.3%	87.6%	88.0%	89.5%
Instruction in other courses	86.3%	86.8%	82.1%	85.9%	88.1%	94.3%
Military-friendly processes	86.0%	90.6%	88.8%	92.2%	92.7%	97.0%
Recreational areas for students	-	82.7%	83.6%	88.9%	89.2%	94.6%
Safety and security of students while on campus	90.4%	89.7%	86.4%	93.5%	95.4%	96.8%
Student-friendly environment	88.4%	88.5%	83.4%	94.3%	95.4%	95.4%
Online Registration Process	-	-	-	92.6%	92.7%	95.6%
Online Payment Process	-	-	-	88.5%	95.5%	94.8%

8. Overall Quality of the College	94.9%	91.8%	92.6%	90.4	86.2%	91.7%
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9. Would you recommend FTCC to others?						
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Yes	92.1%	89.4%	91.6%	86.7%	90.3%	90.8%
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Section C: Assessment of General Education Core Competencies/Outcomes

Questions	2011 374 Respondents	2012 847 Respondents	2013 623 Respondents	2014 411 Respondents	2015 465 Respondents	2016 540 Respondents
10. I feel confident in my ability to communicate effectively in speaking, writing, reading and listening.	91.9%	90.8%	91.0%	98.7%	99.5%	98.3%
11. I feel confident in my ability to think critically when analyzing problems and making decisions.	92.4%	93.1%	91.8%	97.3%	99.2%	98.8%
12. My cultural awareness and socialization skills have prepared me for the changing global environment of the 21st century.	83.3%	98.6%	85.5%	96.1%	93.7%	97.1%
13. I feel confident in my ability to use and process quantitative information.	92.3%	93.6%	92.3%	97.2%	98.7%	95.6%
14. I consider myself to be computer literate.	89.4%	89.9%	88.9%	94.2%	94.0%	98.2%

17. What non-network affiliated cable station do you most often watch? Top 3 stations:							
AMC	-	-	-	-	-	-	8.4%
Lifetime	-	-	-	-	-	-	7.8%
HGTV	-	-	-	-	-	-	7.2%
18. Which of the following Social Networking sites do you use most often?							
Facebook	70.7%	67.3%	61.6%	57.2%	52.5%	60.4%	
Myspace	0.0%	0.3%	0.4%	1.4%	0.5%	-	
Twitter	1.3%	3.1%	5.0%	6.1%	0.8%	1.7%	
YouTube	3.5%	5.9%	7.4%	6.3%	5.4%	6.4%	
Instagram	2.6%	3.0%	2.8%	5.8%	6.4%	3.5%	
Google+	-	-	-	8.3%	8.0%	6.9%	
19. Have you noticed our FTCC billboards in the local community?							
Yes	60.1%	57.1%	63.7%	63.3%	63.8%	62.0%	
No	39.9%	42.9%	36.3%	36.7%	36.2%	38.0%	
20. Have you opted in for the FAY TEXT alert system to receive text messages of importance?							
Yes	-	-	-	23.4%	34.0%	35.7%	
No	-	-	-	76.6%	66.0%	64.3%	
21. How often do you check your FTCC email account for student updates, registration periods, financial aid awards, etc.?							
Daily	-	-	-	72.3%	67.9%	68.4%	
Bi-weekly Weekly	-	-	-	10.6%	12.1%	10.7%	
Monthly Seldom or	-	-	-	9.8%	13.4%	16.8%	
Never	-	-	-	2.0%	2.1%	2.6%	
	-	-	-	5.3%	4.5%	1.4%	